



RELEASE NOTES

Metalogix Archive Manager Exchange and Files Editions Version 7.4

Date: October 2017



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TECHNICAL SUPPORT

If you are evaluating Archive Migrator for purchase, contact your Metalogix Sales Representative or Solution Engineer for technical assistance.

For information about Metalogix Technical Support, visit <http://metalogix.com/support>.

Technical support specialists can be reached by email at support@metalogix.com or by phone at 1.202.609.9100.

We want to hear from you. Send any comments regarding this document to support@metalogix.com.

The level of technical support provided depends upon the support package that you have purchased. Contact us to discuss your support requirements.

Release Highlights

New Feature	Why It Is Important
Advanced Filter Options for E-Mail filtering	Filtering for e-mail addresses or words in the subject or body text has been included in the UI so that these filters no longer need a VB script.
New E-Mail Notification Service	The new notification service now allows customers to configure an e-mail notification that provides an overview of the following components by e-mail. <ul style="list-style-type: none">• License Status• User statistics• Job monitoring The notifications can be scheduled on a job.
New Installation Wizard	The installation provides a new wizard, which greatly simplifies the installation.
ArchiveWeb Global Settings Management	ArchiveWeb provides a new function to configure all profile settings for all users. The administrator has the option to set the configuration (for example language, start page, items per page, etc.) for all users.
Windows Server 2016 and SQL Server 2016 Support	SQL 2016 has been tested with Archive Manager 7.4 compatibility. Windows Server 2016 has been tested and is supported.

Fixes and Enhancements 7.4

TFS ID	Title	Ticket #
276663	Add-In - Outlook Add-In restore timeouts	139112
220471 & 223811	AME - Address book synchronization not working for O365	116965 & 119958
227267	AME - Office365 error during mailbox access	120963
228371	AME - ShortcutSync will not purge orphan shortcuts	120652
232198	AME - EWS archiving not suppressing calendar receipts	124567
240652	AME - Outlook profile repair crash for Office365 accounts	122415
244263	AME - MAPI profile corrupted for Office365	122664
252362	AME - Unable to set Atlanta service for O365 archiving using EWS	132610
256120	AME - Support for Android Attachment links	134001
265909	AME - Unable to add O365 user to EM User Roles and ArchiveWeb	137262 & 137615
271219	AME - Addressbook sync exception when "&" is present in OU name	138197
274276	AME - EXCHANGEPAMFOLDERS table causes System.Collections.Generic.KeyNotFoundException	138727
275493	AME - Unable to access emails with special characters	134827
298006	AME - Unable to open Office365 mailbox after upgrade	7.4.94
271244	Add-In - Retrieve from Outlook using Addin takes few seconds	138641
221489	AME - Inconsistent restore from Enterprise Manager	119977
252901	AME - Not possible to connect to mailbox with ' in display name	132232
282340	AME - Redirect_URI value must be a valid absolute URI in Office365	141218 & 141249
229520	AME - Shortcut Sync Job crashes Scheduler Service	120688 & 125777
155285	AME - OWA app - if msg file is the attachment, the preview is bland	106262
272665	AME - Unable to Import PST file generated by Exchange 2010	138456
273318	AME - PST Importer deleting MAPI Profile	135907
298022	AME - Unable to browse Office365 folders with PST Importer	139112
217826	AME - Manager Service crashes during permission synchronization	7.4.94
154458	HSM - PamHSM: E240 A file could not be stored in Amazon S3	115548
248545	AMF - Unable to restore HTML shortcuts from MAPPED DRIVE	96142
259881	AMF - Wildcard filter for Direct Archive job not working	131400
280433	AMF - Unable to change FilePamWebService retrieve temp directory	134704

233581	ArchiveWeb - loading time for AD group members at startup	103217
240407	ArchiveWeb - templates are not stored	123545
242612	ArchiveWeb - Search performance	124029
264527	ArchiveWeb - Show Inactive Mailbox default behavior	136270
269252	ArchiveWeb - Retention override not possible when marked for deletion	138201
212532	ArchiveWeb - PST Export is possible only to certain drives	114239
243024	ArchiveWeb - Profile Settings to select mailboxes	129512
247040	ArchiveWeb - Public folder visibility with "&" in folder name	129744
252602	ArchiveWeb - Search combined with "HASATTACHMENT."	132586
270069	ArchiveWeb - PST Export link not avail if an error occurs	138564
271460	ArchiveWeb - Mailbox rights manager for onPrem and Office365 accounts	136741
273607	ArchiveWeb - Seach mailboxes filter does not work correctly	139109
213338	ArchiveWeb - Unable to see the content of the file	115434
255286	AMFE - Date range searches producing 0 results.	132007
255287	ArchiveWeb - Download button does not work if the file is in a folder containing a ~	131304
261234	AMF - Unable to load large folder set in ArchiveWeb	135298
254262	HSM - Unable to retrieve encrypted file from mirrored store	132603
283101	Addin - Fulltext + From or To does not provide search with AND operator	141767
290409	Add-In - Advanced search >> contains operator does not work	141917
228893	AME - Atlanta service configuration is lost after upgrade from 7.2	123199
223217	AMF - Rolling File Log target, no logging displayed.	118700
271238	AME - PostProcessing process does not show any progress	136500

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TFS ID	Title	Ticket #
306425	AME - Indexing of archived emails is slow	148585
310023	ArchiveWeb - Result of the full-text search is slow	149585
145064	ArchiveWeb - Unable to download large files	296141



Upgrade Notes

Only upgrades from Archive Manager 7.3 are supported. If more Metalogix Archive Manager products are present or use the same components in a distributed architecture, all have to be updated to the same version. Because of database model changes in version 7.4, database upgrade can take a considerable amount of time. Full database backup before the upgrade is strongly recommended.

Support Notes

As per Metalogix Service Level Agreement, only last two released versions of a software product are supported. This means only Metalogix Archive Manager 7.3 and Metalogix Archive Manager 7.4 are supported. Metalogix may support older versions of software products when possible as a professional service. Contact your sales representative for further information.

End of Support Notice

Metalogix Archive Manager Exchange Edition, Metalogix Archive Manager Files Edition and Metalogix HSM do not support installation on Windows Server 2003 (all versions), Windows Server 2008 (all service packs) and Windows Server 2008 R2 without Service Pack. Windows Server 2008 R2 SP1 is the minimal version supported by Metalogix Archive Manager Exchange Edition, Metalogix Archive Manager Files Edition and Metalogix HSM 7.3.

Metalogix Archive Manager Exchange Edition no longer supports Microsoft Exchange 2003 and Microsoft Outlook 2003.

According to the Microsoft Lifecycle Policy, the support for Exchange Server 2007 ends on 11. April 2017. We highly recommend that all customers migrate to a supported Exchange version.

Please refer to System Prerequisites document for more details.

Maintenance Mode

With the upcoming release, Metalogix Archive Manager will no longer support the following features:

- **Send Items Job**
- **Direct Archive Job**
- **Exchange Server 2007**
- **Metalogix Archive Manager Outlook 2007 Add-In**
- **Quota Settings in Group properties**
- **HSM E-Mail Notification**

If you have any questions, please get in touch with our Technical support specialists by email at support@metalogix.com or by phone at 1.202.609.9100.